***Sapna Pandya*** **E - Mail : *pandyasapnak@gmail.com***

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**Summary: Trainee Salesforce CRM - Admin / Developer**

I am a dedicated trainee specializing in Salesforce administration and development, actively building foundational skills in both areas. I am acquiring proficiency in managing user accounts, profiles, and roles, as well as customizing objects, fields, and page layouts to meet organizational needs. Additionally, I am gaining hands-on experience in developing workflows, validation rules, and reports to optimize data management and operational efficiency.

In parallel, I am expanding my knowledge as a Salesforce developer, learning to design and implement custom applications using Apex and Visualforce. My training includes understanding the Salesforce development lifecycle.

Looking forward, my goal is to attain Salesforce certifications to validate my skills and contribute effectively to Salesforce projects. I am eager to apply my growing expertise to support business objectives and contribute to the success of Salesforce implementations within an innovative team environment.

**Technical skill**

Process Automation, Sharing and Security, Standard Objects, Workflow and

Approvals, Data loader, Process builder, Apex, Triggers, Visualforce, Basics

of API (REST API), Basics of Asynchronous Apex, Basics of Aura Components,

Custom labels and Tabs, Reports and Dashboards, Flows.

**Professional Experience:**

**Salesforce Trainee**

**Company name : Intelogik solution**

**Mumbai.**

**Duration of training : 4 months**

* Hands-on Experience: Developed practical skills in Salesforce administration and development through structured training programs or hands-on projects.
* Salesforce Administration: Acquired proficiency in managing user accounts, profiles, roles, and permission sets. Familiarity with configuring and customizing Salesforce objects, fields, page layouts, and workflows.
* Salesforce Development: Basic understanding of Apex programming language, Visualforce pages, and Lightning components. Implemented simple customizations and integrations to support business requirements.
* Problem Solving: Solved technical challenges and troubleshooting issues within Salesforce environments.
* Team Collaboration: Collaborated with peers or mentors on Salesforce projects, contributing to project success and learning from collective insights.

***Sapna Pandya***